

Refund & Payment

Cancellation Policy

All cancellations **MUST** be submitted in writing (email), telephone requests **WILL NOT** be honored. Cancellations received more than 30 days prior to the symposium, paid or unpaid invoices, will incur a €15.00 administrative fee. Cancellations received 14 to 30 days prior to the event, paid or unpaid invoices will be refunded at 50% of the invoice. No refunds will be given for cancellations received within 14 days of the event and all unpaid invoices will be due in full. Eligible refunds will be processed within 60 days of receipt of written notice of cancellation.

Force Majeure

- If PAIN SCIENCE EDUCATION is prevented from carrying out its obligations as it pertains to the Event you registered for as a result of any cause beyond its control, or such Event cannot be held or does not occur due to, strikes, labor disputes, government requisitions, restrictions or regulations on travel, hotel or facility availability, commodities or supplies, war or apparent act of war, terrorism, disaster, civil disorder, epidemic or pandemic, curtailment or restriction on transportation facilities, or any other comparable calamity, casualty or condition (collectively a “Force Majeure”) PAIN SCIENCE EDUCATION will refund the cost of registration. However, PAIN SCIENCE EDUCATION does not assume responsibility for any additional costs, charges, or expenses; to include, charges made for travel and lodging. Refunds will be processed within 60 days of notification.
- If the event is postponed due to a Force Majeure occurrence before the first day of the Event, then PAIN SCIENCE EDUCATION will reschedule the affected Event, if and as practical under the circumstances, and your registration fee will be applied to the rescheduled Event. If you are unable to attend the rescheduled Event, then you may transfer registration fee you paid, upon written notification to PAIN SCIENCE EDUCATION management, towards another PAIN SCIENCE EDUCATION Event, which is scheduled to held within 18 months from the date of the affected Event. PAIN SCIENCE EDUCATION reserves the right, at its discretion, to

approve or deny such registration fee transfer requests. If there is a difference in the registration fees between the affected Event and the alternative Event, the difference in the registration fees will be charged or refunded, as applicable, on the credit you used to register for the affected Event.

Refund Policy

PLEASE READ THE IMPORTANT REFUND INFORMATION BELOW – THERE ARE NO EXCEPTIONS TO THE REFUND POLICY

All requests for refunds **MUST** be submitted in writing by the deadline(s) listed within this policy. Telephone requests **WILL NOT** be honored. An email should be received by no later than 30 days prior to the first day of the symposium to receive a full refund of the registration fee (less an administrative fee of €15.00).

Refund requests emailed less than 30 days, but prior to 14 days from the start of the symposium – will receive a 50% refund.

Request for refunds received within 14 days of the symposium will not be considered.

Eligible refunds will be processed within 60 days of receipt of written notice of cancellation.

Payment Policy

Similar to other institutions of higher learning, payment in full is required prior to commencement of PAIN SCIENCE EDUCATION training. In conjunction with course confirmation, you will receive a PAIN SCIENCE EDUCATION invoice statement with payment due upon receipt at the event. The acceptable methods of payment are Banktransfer, Ideal, Paypal or credit card. All payments must be made in EURO. No cash payments will be accepted!